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Procedure for using the mobile app for the first time

The procedure is as follows.

1 Apply by email



Mobile user (Applicant)

2 Notify the applicant of their temporary password (Refer to next page)



Company staff (User administrator)

3 Install the app. You can start using it after logging in with the temporary password and registering your information.



Mobile user (Applicant)



PC Ver. PSC Intelligence for PCs used by logging in from the Web Service Portal of our site. The application is developed for ship management companies.

MOBILE Ver.



MOBILE Ver. PSC Intelligence for smartphones downloaded from Apple Store or Google Play. The application is developed for ship crews.

2. Notify the applicant of their temporary password

1. Access PSC intelligence from Web Service Portal (<https://portal.classnk.or.jp/portal/indexj.jsp>)
2. ①Setting→②Management of users→③Mobile user management→④New entry→⑤Input applicant's e-mail address→⑥Click Password notification button

The screenshot displays the 'PSC Intelligence' web application interface. The top navigation bar includes 'Setting', 'List', 'Input', 'Trend', 'Performance', 'Check', 'Report', 'Reg. calendar', 'Reporting', and 'Logout'. The main content area is titled 'Mobile user management' and contains a table with columns for 'E-mail address', 'User name', 'IMO No.', 'M/V', 'Nationality', 'Date of birth', and 'Phone number'. A modal window titled 'Add mobile user (Temporary)' is open, showing a form with an 'E-mail address(User ID)' field containing 'Kaiji_taro@classnk.or.jp' and a 'Password notification' button. A 'Close' button is also visible at the bottom of the modal. A 'New entry' button is located at the bottom right of the page.

① Setting

② Management of users

③ Mobile user management

④ New entry

⑤ Input applicant's e-mail address

⑥ Click Password notification button

3. Install the app (is used)

1. Install the app from the following site.



2. Make a note of the ⑤ e-mail address and ⑦ temporary password sent in 2.

E-mail account (Kaiji_taro@classnk.or.jp) ⑤



3 Start using it after logging in with the temporary password and registering your information.

Tap ⑧



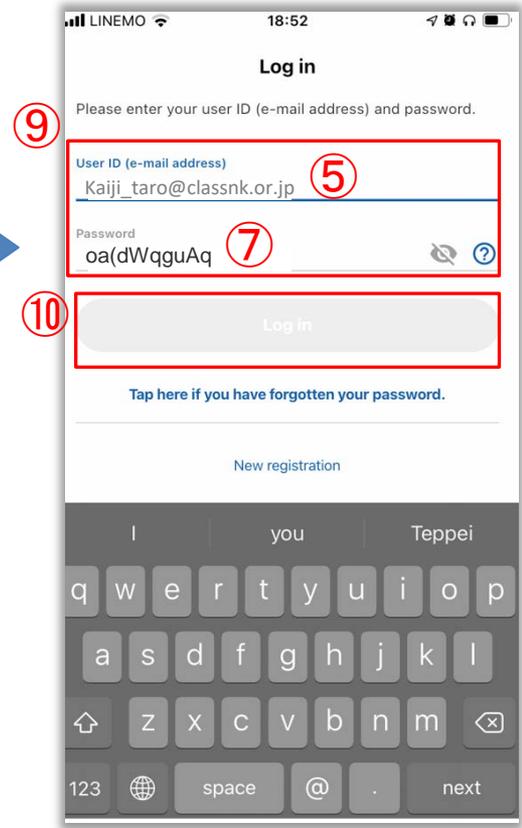
Android



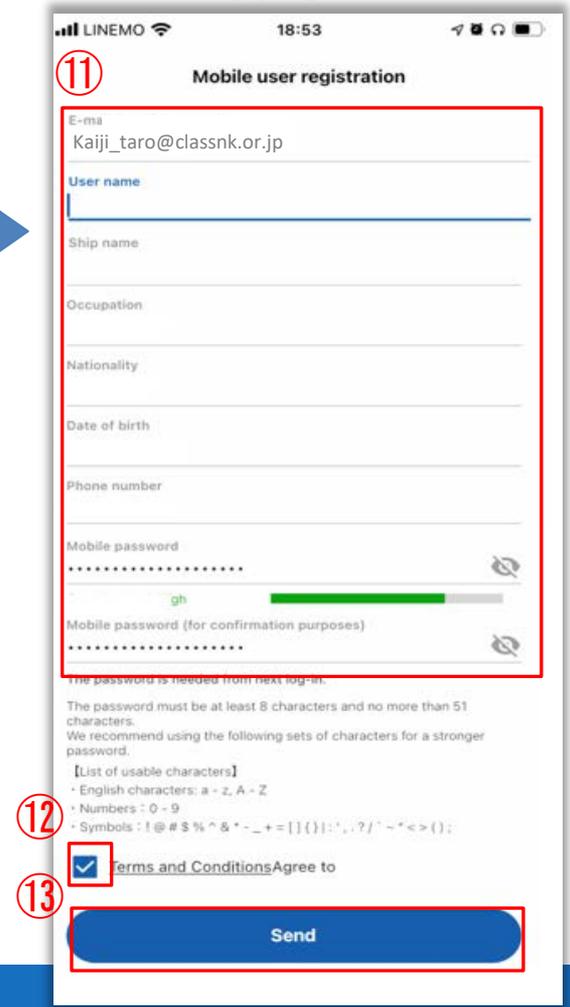
iPhone

Kaiji_taro@classnk.or.jp

Input ⑤ e-mail address and ⑦ temporary password in ⑨ → tap ⑩ log-in.



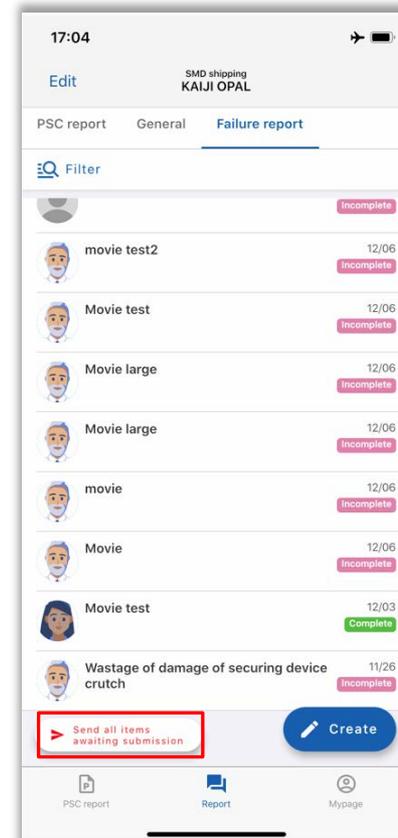
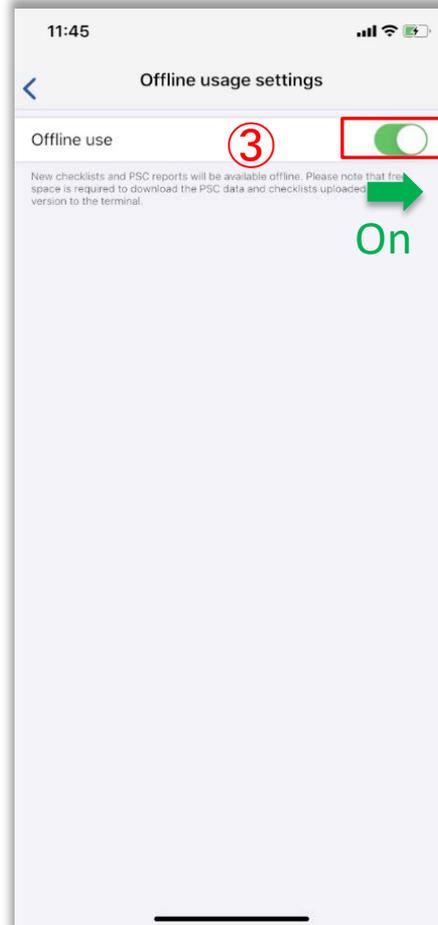
Set ⑪ user info and password → After confirming the terms and conditions, tap ⑫ → Tap ⑬ send → Start using it → Confirm the following pages.



2. Please confirm when you start using the app. **ClassNK**

2.1 Offline usage setting

By turning on the offline usage setting in the online environment, you can create new PSC reports or chat messages in an existing room even in the offline environment(Default setting is set to ON.). PSC reports and chat messages created while offline will be in an awaiting status for submission and will be automatically sent when the environment is online. The time from online environment to automatic submission varies depending on the device and communication conditions.



(Note) It is also possible to force all awaiting items to be sent by tapping "Send all items awaiting submissions".

2. Please confirm when you start using the app. **ClassNK**

2.2 Data synchronization

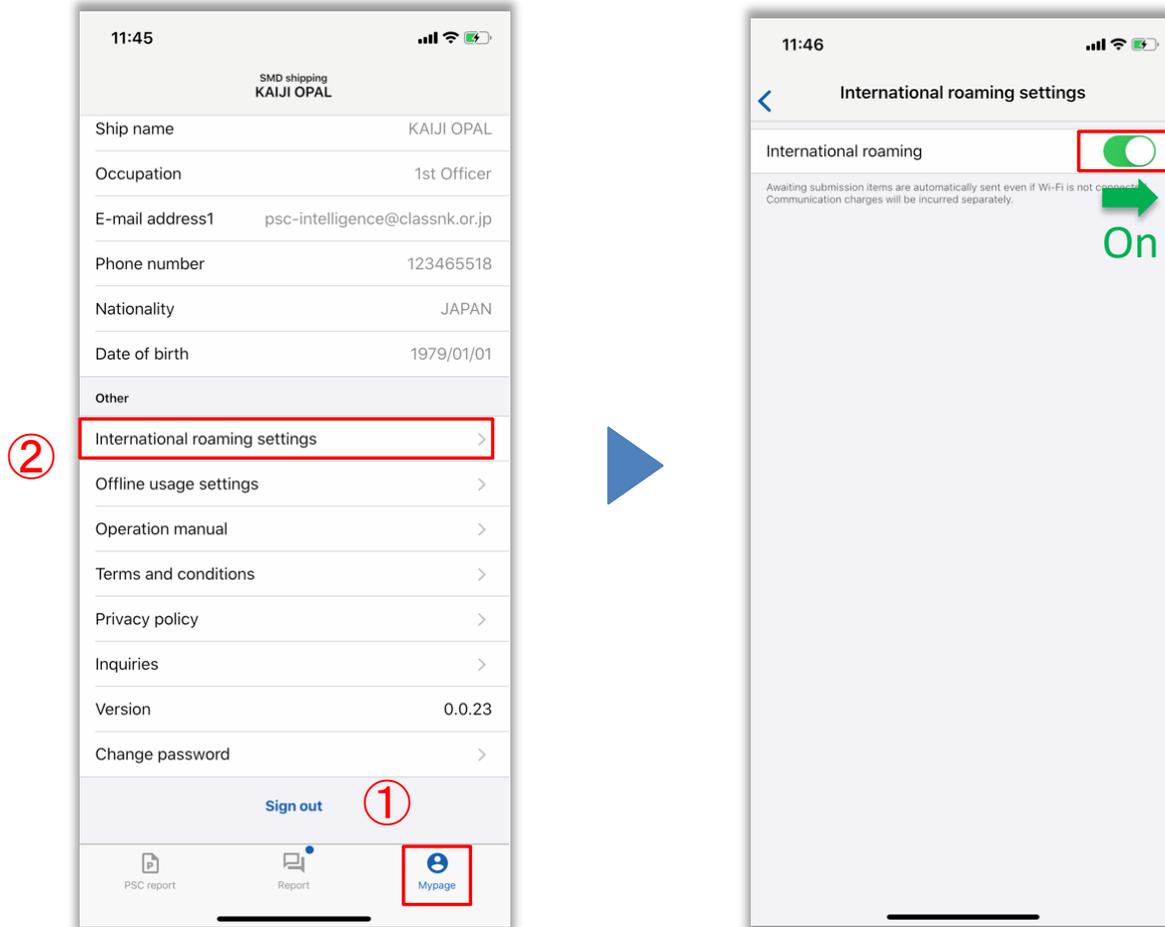
- The necessary data will be installed on your device so that users can use the app. in an offline environment. Therefore, the initial installation may take a few minutes.
- In order to periodically update it with the latest PSC data, it may take some time to synchronize data when launching the application.
- A single ID can be used for multiple terminals, but please keep in mind that the more terminals used, the longer it will take to synchronize data.



2. Please confirm when you start using the app. **ClassNK**

2.3 International roaming setting

PSC reports and chat messages created while offline will be in an awaiting status for transmission and will be automatically sent when you have online access. To avoid high communication charges, this app turns off the default setting of "international roaming" so that the app does not automatically send awaiting messages when you don't have wifi access. If you wish to send them automatically even when Wi-fi is not connected, turn on "International roaming"

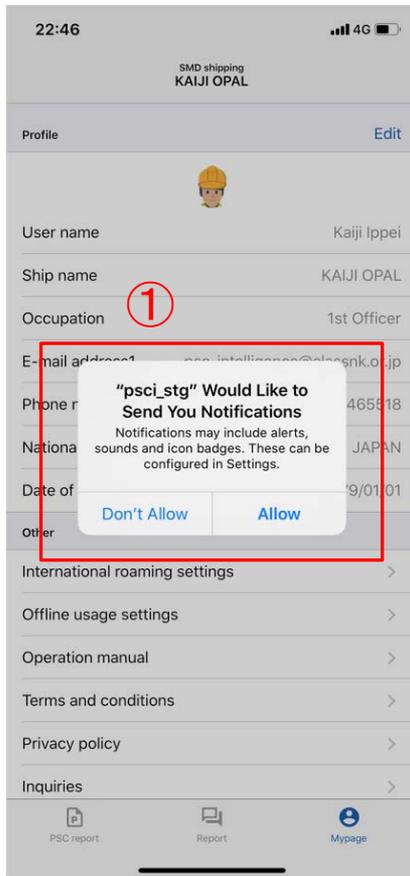


2. Please confirm when you start using the app. **ClassNK**

2.4 Notification setting

In case of iOS, when you start the app for the first time, you will be asked for ① "permission to display notifications (including icon badges, etc.)" for receiving messages from the PC version and for completing automatic sending of awaiting items. If you select "Allow", you can display the notification as shown in ② and ③. The notification function depends on the device you are using. For more details, please refer to the following sites ④ and ⑤.

[iOS(iPhone)]



[iOS(iPhone)]



[iOS]

④



[Android]

⑤

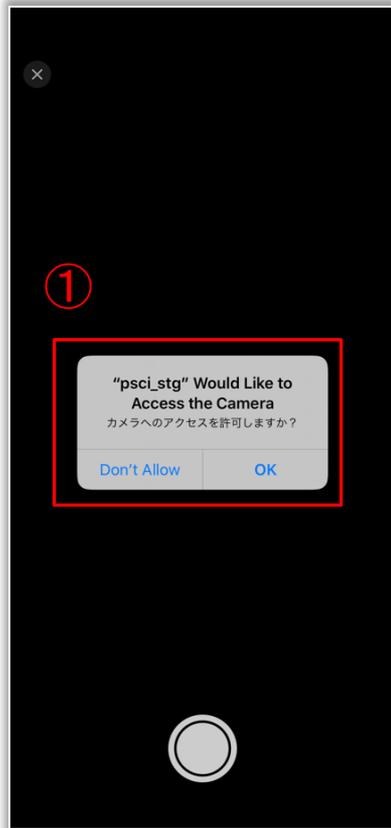


2. Please confirm when you start using the app. **ClassNK**

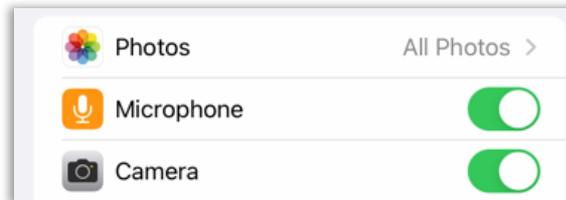
2.5 Camera setting

In case of iOS, the first time you start the camera, you will be asked for ① "permission to access the camera, microphone, and photo gallery". You should permit them in order to use AI-OCR. The same goes for Android. Please select "OK". For information on how to allow access to the camera on Android, please refer to ② below. Please note that access to the photo gallery must be granted to "All Photos" for iOS device in order to save the images and videos taken.

[iOS(iPhone)]



[Setting(iOS)]



② [Android]



2. Please confirm when you start using the app. **ClassNK**

2.6 China Compatibility Mode setting

If you are in China, some functions and push notifications may not be available. When "China Compatibility Mode" is turned on, the function and push notifications can work. The contents of push notifications are acquired on a *regular basis.

*Considering battery consumption, periodic acquisition will be performed at 15-minute intervals. The function may not be available depending on communication conditions and device conditions you are using. Please understand this in advance.

